



Lidia Martinez

📍 20 Little Howard Street, Fremantle WA, Australia

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About

My name is Lidia, I am 28 years old, and I currently hold a work and holiday visa. I am fully available and ready to start immediately. With a background in tourism and experience in customer service and public-facing roles since the beginning of my career, I have developed strong customer service skills. I also have experience in the hospitality industry, making me versatile and capable of adapting to different work environments.

Talents & Endorsements

Amadeus · Fashion styling · OPERA · Time management · Bartending · Cashiering · Customer service ·
Microsoft Excel · Inventory control

Experience

Hostess · Hemmesphere - Sydney NSW

2023 - 2023 · Sydney NSW, Australia

Table follow-up, reservations, assistance in management of private events, customer support, cash functions

Hostess · Tortuga Beach Club - Rimini, Emilia-Romagna

2023 - 2023 · Rimini, Province of Rimini, Italy

Reservation and tables management. Customized customer reception in the reserved areas.

Assistant Event Manager · Micro bites and beats - Lisboa, Distrito de Lisboa

2023 - 2023 · Lisbon, Portugal

Event Coordination. Administrative Support. Logistics Management

Waitress · Micro bites and beats - Lisboa, Distrito de Lisboa

2023 - 2023 · Lisbon, Portugal

Take orders, customer interaction, runner.

Hostess · Streetxo by Dabiz Munoz - Madrid

2023 - 2023 · Madrid, Spain

Coordination of reservation and customer service. Cashier functions

Housekeeping Supervisor (internship) · W hotel - Amsterdam

2022 - 2023 · Amsterdam, Netherlands



Cross-training in different departments. House-keeping supervisor. Make sure that cleanliness met Marriott's quality standards .ALL THE INTERNSHIP CONDUCTED IN ENGLISH

Assistant Bar Manager · Tortuga Beach Club - Rimini, Emilia-Romagna

2022 - 2022 · Rimini, Province of Rimini, Italy

Preparation and service of alcoholic and non-alcoholic drinks. Bar Management (inventory and supply stock). Cash register closure. Planning and execution of special events.

Sales Supervisor · Sita Murt - Madrid

2018 - 2022 · Madrid, Spain

Personalized customer service and attention, stylist service. Stock management. Online orders and reservations management. Cash register management.

Education

7 · Universidad Rey Juan Carlos

2019 - 2023 · Madrid, Spain

Tourism degree in Spain covers destination planning, hotel management, and marketing. Students gain practical skills for various sectors, emphasizing sustainability.

