A I M SHIHAB UDDIN KHAN

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Profile

A versatile and forward-thinking engineering professional with a solid academic background in Electrical and Electronic Engineering, currently pursuing a Master of Engineering in Instrumentation Control and Automation. My journey reflects a unique blend of technical expertise, practical industry exposure, and strong interpersonal skills. I began building my foundation through teamwork at Shwapno during my undergraduate studies, then advanced to a Sales Associate role at Almas Supershop, where I sharpened my communication, customer service, and multitasking abilities. For over a year, I've been thriving as an R&D Engineer at Unicorn Bangladesh, leading product research, prototyping, and cross-functional development in telecom and electronics. My unique ability to balance technical precision with a user-centric mindset, alongside a deep sense of responsibility, adaptability, and problem-solving, distinguishes me in both engineering and customer-focused environments. With a passion for continuous learning and innovation, I bring a proactive approach to every challenge.

Professional Experience

R&D Engineer

Unicom Bangladesh

- Conducted research on new technologies and market trends to support the development of innovative telecom or electronic products.
- Designed, prototyped, and tested new hardware and software systems, ensuring alignment with technical and functional requirements.
- Worked closely with cross-functional teams including production, quality control, and supply chain to ensure product feasibility and efficiency.

Crew Member

Shwapno

- Provided excellent customer service by greeting customers, assisting with inquiries, and guiding them to the correct products.
- Maintained cleanliness, order, and safety standards in store aisles, checkout counters, and restocking areas.
- Replenished stock on shelves regularly, ensuring that items were front-faced, properly labeled, and within expiry date.
- Supported team members during peak hours, holidays, or promotions to ensure smooth store operations.

Sales Associate

Almas Supershop

- Welcomed customers warmly, identified their needs, and recommended suitable products or promotions to enhance their shopping experience.
- Played a key role in driving sales by upselling and cross-selling products during customer interactions.
- Accurately handled cash, card, and mobile payment transactions, ensuring proper balance and accounting at the end of shifts.

Skills & Competencies

- Driving
- Punctuality
- Customer Service Excellence
- Problem-Solving and Analytical Skills
- Communication and Collaboration
- Adaptability and Continuous Learning

Education

Bachelor of Science in Electrical & Electronic Engineering

Ahsanullah University of Science and Technology

2018 - 2022

Masters of Engineering Specilisation in Instrumentation Control and Automation Engineering

Edith Cowan University

2025 - Present

Reference

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