Md Abdullah Al Mamun

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542 Walter Rd E, Bayswater, WA 6053

Personal Profile

I am an ambitious and dependable retail professional with over four years of experience in customer service within the retail sector in my home country. Dedicated to delivering personalized service, I excel in fast-paced environments and consistently prioritize customer satisfaction. With a reputation for being a fast learner and adaptable team player, I manage multiple tasks efficiently while maintaining a positive, solution-oriented approach. Currently, I am seeking an opportunity to advance my retail career with a dynamic, customer-focused company in Australia.

Work Experience

Retail Sales Team Member- Shwapno, Dhaka, Bangladesh **March 2022 - May 2025**

- Supported customers in choosing products by offering detailed advice and guidance.
- Kept up to date with all product ranges, ensuring expert knowledge across store categories.
- Ensured shelves were fully stocked and maintained a clean, organized store environment.
- Handled transactions efficiently, including operating cash register and processing payments.
- Managed customer concerns with professionalism, fostering a positive shopping experience.

Retail Sales Assistant- Agora, Dhaka, Bangladesh **November 2020 - February 2022**

- Enhanced store appeal by maintaining tidy and visually appealing product displays.
- Assisted customers in finding products quickly, ensuring smooth and efficient shopping.
- Organized merchandise and restocked shelves to keep the store well-stocked.
- Monitored store for theft, reporting suspicious activities to ensure security.

Education

Rajshahi University of Engineering & Technology, Bangladesh
BSc in Mechanical Engineering

Availability

- Full time

References

Kamil Hassan **Contact: 0492978530**

- Team Member, Grocery- Coles, Melville
- Email: bijoy.ipe.aust@gmail.com