

Thien Ngan Nguyen

Friendly cashier with strong customer service and POS experience

📍 Noranda WA, Australia



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About

I am a friendly, reliable cashier and customer service professional with retail experience. I bring strong interpersonal skills, accuracy in cash and EFTPOS handling, and confidence using point-of-sale systems. I work well under pressure during peak trade, resolve customer issues calmly, and support colleagues to keep store operations running smoothly. I am seeking a flexible role at a reputable retailer with opportunities for growth in the Morley area.

Talents & Skills

Customer Service • Cash Handling • POS Systems • Team Collaboration • Effective Communication • Problem Resolution • Fast-paced Work • Attention to Detail • Reliable & Punctual

Experience

Cashier • MCQ Fresh Supermarket Beechboro

2023 - Present

Process cash, EFTPOS, and card transactions accurately and efficiently. Deliver excellent customer service by professionally handling inquiries and resolving issues. Maintain speed and accuracy under pressure during peak trading hours, support team members to ensure smooth store operations, and demonstrate reliability and responsibility in all tasks. Regularly resolve customer complaints with practical solutions, and communicate clearly with customers and colleagues to maintain a positive shopping experience.

Waitress • U & I Restaurant

2023 - 2023

Provided table service, took orders accurately, coordinated with kitchen staff, and ensured timely delivery of meals. Delivered friendly customer interactions, managed multiple tables during busy periods, and supported the team to maintain service standards and customer satisfaction.

Education

Master of Business Analytics • Kaplan Business School – Perth, WA

2021 - 2022

Postgraduate degree focused on data-driven decision making, analytics tools, and business insight. Developed analytical thinking, problem-solving skills, and an understanding of retail metrics useful for inventory and sales performance analysis.