

# Yaw Kwaafu Awuah-Mensah

PhD Candidate | Detail-focused analyst & customer-focused team player

📍 Joondalup WA, Australia



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## About

I am a PhD candidate in Mathematics based in Joondalup, Western Australia, originally from Ghana. I bring strong analytical skills, meticulous attention to detail, and practical customer-facing experience from roles in sales and examination invigilation. I am proficient with Excel, R, SPSS, Stata and LaTeX, and I combine data literacy with clear communication and teamwork. I am actively seeking retail or customer-service roles at Spudshed Joondalup to immerse myself in Australian workplace culture, contribute reliably to a team environment, and support customers with a friendly, solution-focused approach. I am hardworking, punctual, and available to start immediately.

## Talents & Skills

Data Analysis • Customer Service • Attention to Detail • Team Leadership • Communication • Excel • R (statistical) • Statistical Software • Problem Solving

## Experience

### PhD Candidate (Mathematics) • Edith Cowan University

2024 - Present

Undertaking doctoral research in mathematics with emphasis on statistical methods and applied analysis. Responsibilities include designing and conducting research, preparing publications, presenting findings, supervising/mentoring undergraduate students, and collaborating with faculty. Developed strong project management, critical thinking and oral/written communication skills relevant to team-based and customer-facing roles.

### Script Checker / Invigilator • West African Examinations Council (WAEC), Ghana

2021 - 2021

Reviewed and cross-checked over 200 marked examination scripts using official marking schemes, arranged scripts by index numbers, flagged anomalies and raised objections for possible remarking. Prepared examination venues and enforced strict examination protocols. Role demanded high integrity, meticulous attention to detail, accuracy under time pressure, clear record-keeping, and calm, professional interaction with candidates and colleagues.

### Sales Executive • GLICO Life Insurance, Ghana

2020 - 2020

Presented and explained life insurance policies to clients, matched policy options to client needs across investment and risk portfolios, and supported clients through sign-up processes. Achieved multiple policy sales through consultative selling, active listening and clear explanation of complex information. Gained strong customer-facing skills, negotiation experience and an emphasis on service reliability and follow-up.

## Education

### PhD (ongoing) • Edith Cowan University

2024 - Present

Doctoral research in mathematics with coursework and research components. Focused on advanced statistical methods and applied mathematical modelling. Coursework and academic activities have strengthened analytical thinking, research rigor and academic communication.

### MPhil, Mathematical Statistics • Kwame Nkrumah University of Science and Technology

2021 - 2023

Master-level training in statistical theory and applications, including statistical computing (R, SPSS, Stata) and

applied data analysis projects.

**BSc, Actuarial Science · Kwame Nkrumah University of Science and Technology**

*2013 - 2017*

Undergraduate degree with strong quantitative training in probability, statistics and risk assessment. Developed analytical and numerical skills applicable to data-driven and customer-focused roles.