

Rital Devi

Reliable retail & customer-service professional with strong attention to detail

📍 Tuart Hill WA, Australia



MEET ME

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About

I am a hardworking retail and customer-service oriented professional with hands-on experience in retail distribution (scanning), shelf packing and assisting in a vegetable shop. I bring a strong attention to detail, an honest and adaptable work style, and confident, friendly customer-facing skills. I enjoy taking on challenges, improving daily operations and finding small efficiencies that make work smoother. I am seeking a full-time or part time role where I can contribute to team success and help improve or automate routine processes using practical knowledge from my diploma in computers and frontline retail experience.

Talents & Skills

Attention to detail • Customer service • Adaptability • Communication • Team player • Stock replenishment • Scanning & distribution • Food preparation

Experience

Retail Assistant - Distribution (Scanning) • Retail Distribution Company

2019 - 2021

Operated handheld scanners and inventory systems to manage incoming and outgoing stock, ensuring accurate counts and timely distribution. Performed quality checks, packed and labeled items, and collaborated with the team to maintain an organized backroom. Improved scan accuracy through consistent attention to detail and adherence to scanning procedures; supported peak-day processing and helped reduce sorting errors.

Vegetable Shop Assistant • Local Vegetable Shop

2017 - 2019

Served customers at a busy local vegetable shop, preparing fresh produce, handling payments and maintaining display standards. Built rapport with regular customers, managed stock rotation to minimize waste, and ensured high standards of hygiene and presentation. Learned to multitask effectively during peak hours while maintaining a positive and friendly customer experience.

Shelf Packer • Supermarket / Grocery Store

2015 - 2016

Responsible for shelf stocking, product rotation and tidy displays across multiple aisles. Followed store merchandising guidelines, assisted with backroom organization, and supported team members with inventory tasks. Developed reliability for punctuality and consistent task completion during early-morning shifts and high-volume restock events.

Education

Diploma in Computer • Technical Institute

2013 - 2015

Diploma-level study in computer fundamentals and practical IT skills. Gained hands-on experience with basic software tools that support efficiency and simple process automation in workplace tasks.

Secondary Education • Local Secondary School

2007 - 2012

Completed secondary schooling with a focus on general studies and practical subjects. Developed time management and communication skills while balancing study and part-time work.

Primary Education • Local Primary School

2000 - 2006

Completed primary education with foundational literacy, numeracy and social skills. Built early learning habits and teamwork skills through school activities.