

Chih-Min Lai

Experienced Retail Assistant skilled in customer service, stock management, and efficient operations.

📍 Ashby WA, Australia



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About

Reliable and hardworking retail assistant with over 6 years of experience in supermarkets, food service, and warehouse environments. Skilled in customer service, stock replenishment, cash handling, and maintaining clean and organised store environments. Able to work efficiently in fast-paced settings while delivering friendly and professional service.

Talents & Skills

Customer Service • Cash Register Operation (POS) • Stock Replenishment & Merch • Inventory Checking • Food Preparation & Handling • Workplace Health & Safety • Teamwork & Communication • Time Management • Manual Handling

Experience

Vegetable & Grocery Assistant • IGA Supermarket

2025 - Present

Replenish and rotate stock to maintain product freshness and attractive displays. Operate POS system and handle cash transactions accurately. Assist customers with product enquiries in a friendly and professional manner. Maintain store cleanliness and ensure shelves are well organised. Support inventory checks and stock management. Assist with promotional displays and seasonal merchandising.

All Rounder (Part-time) • Sushi Master

2023 - 2024

Prepared sushi and hot food items following food safety standards. Provided customer service and processed payments. Maintained cleanliness of kitchen and service area. Assisted with stock rotation and ingredient preparation.

Farm & Warehouse Assistant • TI Group of Companies

2019 - 2024

Performed packing, sorting, and quality control of fresh produce. Maintained cleanliness and safety in warehouse environments. Assisted with stock handling, pallet organisation, and order preparation. Worked efficiently in physically demanding and fast-paced settings. Assisted with maintenance and equipment upkeep. Packed strawberries and performed quality checks before distribution.

Packing Assistant • Blazing Saddles

2022 - 2023

Packed customer orders carefully to prevent damage. Organised items on pallets based on size and weight. Assisted in order preparation and dispatch.

Retail Assistant – Fresh Food & Vegetable Preparation • Gilbert Fresh Market

2018 - 2019

Packed and prepared vegetable and make fresh juice products for sale. Assisted with stock receiving and inventory checks. Maintained clean and safe work areas.

Education

Diploma • Hisn Wu College

