

Robyn Abbot

Psychology Graduate | Customer-Focused Professional

📍 Hamilton Hill WA 6163, Australia



MEET ME

Email: abbot.robyn@gmail.com **Profile:** <https://useverb.com/cv/abbotrobyn>

About

I have 5+ years experience in hospitality; all customer facing and ranging from local Irish pups to working as a stewardess on prestigious 100m+ yachts in the Mediterranean.

I can keep calm under pressure, build a friendly rapport with customers, welcome with a smile and bring a general positive energy to the restaurant!

I am on a WH visa, no hourly restrictions, available immediately.

Talents & Skills

Interpersonal Communication • Customer Service • Client Engagement • Collaboration • Time Management • Organisation • Administration • Cultural Competence • Food Safety

Experience

Front of House • San Remo Hotel

2025 - 2026

Provided client-centred food and drinks service, facilitating a welcoming environment. Maintained calmness and efficiency to resolve any conflicts, ensuring de-escalation while addressing the client's needs.

Community Support and Teaching Volunteer • Our Story Hanoi, Vietnam

2025 - 2025

Assisted in teaching students with learning disabilities. Providing personalised support to each student depending on their individual needs and challenges. Coordinated sessions empowering students to familiarise themselves with life skills of cooking, cleaning, personal safety and organisation. Prepared and taught varied levels of English lessons to Vietnamese students aged 6-35. Conducted 1 on 1 lessons with adult students; providing individualised help with job interview preparations in English, optimising their future potential.

Stewardess and Host • Multiple Private Companies

2023 - 2025

Independently managed guest trips on a variety of privately owned yachts. Actively listened to guest needs providing personalised preparation and service for each unique situation, ensuring flexibility and adaptability to each task.

Personal Assistant • Midas International Concierge company

2023 - 2024

Carried out administrative and organisational duties, facilitating appointments with a high degree of confidentiality and professionalism and maintaining personal databases. Supported networking events management, coordinating event logistics for 80+ guests.

Education

Bachelors of Science (Hons) • University of Chester

2019 - 2022

Conducted a research project on mental health in relation to social media use. Utilised a mental health assessment.