

FARRALYN FAIRUZ

IT SUPPORT/ DEVELOPER

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IT and Software Professional with 5+ years of combined experience across software development, IT support, and technical recruitment, supported by a Diploma in Information Technology. Experienced in developing and maintaining web applications for government and enterprise environments, **supporting APAC IT operations, and delivering end-to-end technical solutions**. Strong hands-on expertise in web development, system support, API integration, cloud and infrastructure support, and cross-functional collaboration. Proven ability to work with confidential systems, adhere to IT governance and cybersecurity standards, and contribute to digital transformation initiatives while maintaining high service quality and stakeholder alignment.

SKILLS AND PROFICIENCIES

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| • HTML, CSS, JavaScript, PHP | • Full-Stack Development | • System Architecture Understanding |
| • Python, Java, C++ | • Government System Development | • System Modeling |
| • Web Application Development | • Internal & External Web Systems | • Legacy System Maintenance |
| • Front-End Development | • RESTful API Integration | • Bug Fixing & Enhancement |
| • Back-End Development | • Third-Party System Integration | • Code Refactoring |

ACHIEVEMENTS

- Successfully hired and supplied over 200 offshore personnel across multiple positions, supporting offshore and oil & gas operations (individual achievement).
- Delivered skilled manpower for Samsung C&T Seremban Power Plant project, meeting tight deadlines and high technical standards.
- Participated in the design, development, and deployment of internal government web applications and external-facing systems, supporting digital transformation initiatives across multiple government departments.
- Contributed to confidential government projects, ensuring strict data privacy, cybersecurity compliance, and secure handling of sensitive information throughout system development and implementation.
- Provided APAC-level IT support for software and hardware issues, ensuring smooth daily operations across production, assembly, warehouse, and metrology environments.

PROFESSIONAL EXPERIENCE

Software Developer & IT Recruiter PERNEC INTEGRATED NETWORK SYSTEM SDN BHD	Jan 2025 – Apr 2026
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- Developed, enhanced, and maintained internal government web applications and external-facing systems, supporting multi-department digital transformation initiatives.
- Worked directly with confidential government clients, consultants, and vendors to define system architecture, technical requirements, and implementation scope.
- Built applications using HTML, CSS, JavaScript, PHP, Python, and frameworks including Laravel, Bootstrap, Vue.js, and React.js.
- Integrated RESTful APIs, government data services, and third-party platforms, enabling secure inter-agency system connectivity.
- Improved system stability by refactoring legacy systems, resolving software defects, and implementing enhancements based on user and business needs.
- Ensured IT governance, cybersecurity, and data privacy compliance throughout development and deployment.
- Supported application quality through testing, debugging, code reviews, and CI/CD practices.
- Produced technical documentation, system flow diagrams, and user guides, and provided post-deployment user support and training.

- Delivered APAC-level IT support for hardware, software, and network issues, ensuring uninterrupted business operations.
- Supported production and assembly operations through specialized software configuration and workstation setup.
- Managed onboarding IT setup, including desktops, laptops, Active Directory accounts, and email access.
- Coordinated network cabling, workstation relocation, vendor engagement, and warranty replacements (Dell). Handled
- IT procurement processes including RFQs, PRs, PO coordination, invoicing, and delivery tracking.
- Supported cloud platform operations, performance optimization, capacity planning, and vulnerability remediation.
- Implemented security controls to protect system integrity and user data.

Field Recruiter & IT Support
RELIANT OILFIELD SDN BHD

Dec 2020 – Dec 2022

- Successfully hired and supplied over 200 offshore candidates across multiple positions (individual achievement), supporting offshore and oil & gas operations.
- Built and maintained a strong talent pipeline using LinkedIn, job portals, and internal recruitment systems. Conducted
- candidate screening, interviews, reference checks, and background verification to ensure compliance and quality.
- Developed customized job descriptions and candidate matching documentation aligned with client requirements.
- Coordinated closely with clients and candidates to ensure smooth submission, hiring, and onboarding processes.
- Maintained accurate, audit-ready candidate records and ensured full compliance with recruitment policies and KPIs.

Internship Trainee – IT Support
RELIANT OILFIELD SDN BHD

Sept 2020 – Nov 2020

- Supported recruiters and hiring managers by reviewing job orders and executing sourcing strategies.
- Advertised vacancies, screened resumes, scheduled interviews, and coordinated candidate communications.
- Assisted with interviews, background checks, training activities, and fieldwork projects.

Cashier / Accountant / Salesperson
BAKERS FAVOURITE HOUSE SDN BHD

Dec 2017 – Dec 2018

- Supported sales operations, promotions, and lead generation activities.
- Assisted with budget tracking, ROI understanding, and profit & loss projections.

EDUCATIONS

Management and Science University Malaysia
Diploma in Information Technology

2019 – 2023

Kolej Vokasional Seberang Perai Bukit Minyak
System Computer and Networking (SVM)

2016 – 2018

CERTIFICATIONS

- Certified in Java Developer (CCSD Europe) – 2025
- Oracle Certified Foundation Associate – 2025
- Certified Human Resources Professional (CHRP) – 2021

REFERENCES

Available Upon Request