

AMBER PARKER



Year 12 certificate

Urangan State High School
2017

Bachelor of Human Services

Minor in child protection
University of the Sunshine Coast
2019-2021

SKILLS

- Confident
- Reliable
- Determined
- Fast learner
- Passionate
- Active listener

INTERESTS

I enjoy keeping fit and active, exploring the outdoors and spending quality time with my loved ones.

CONTACT

0459 924 612
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DOB: 27/07/2000

Career History

Wellness Advisor - TELUS Health Australia

Aug 2025 – Current

Coordinate patient appointments and referrals across digital health platforms, ensuring information is processed accurately and in a timely manner. Communicate regularly with patients, healthcare providers and other stakeholders to arrange appointments, follow up on referrals and ensure everyone has the information they need. Manage sensitive patient information with accuracy and discretion in accordance with privacy and confidentiality requirements.

Emergency Communicator - New Zealand Police

Jan 2025 – May 2025

Responded to emergency and urgent calls from members of the public, gathering and assessing information to determine the appropriate police response. Provided clear and appropriate support to callers while managing sensitive and often distressing situations. Liaised with police staff and emergency services to communicate critical information and coordinate an effective response. Accurately recorded incident details and managed multiple calls and changing priorities within a fast-paced operational environment.

Reservations Coordinator – Aviair

Feb 2023 – November 2024

Supervised client experience staff to maintain customer service standards, support training and achieve sales targets. Prepared daily reports and liaised with Accounts Receivable and Accounts Payable to ensure accurate and timely processing. Worked closely with the Flight Operations team to support efficient processes and a smooth day-to-day operation. Maintained accurate procedures, information and system settings across operations and reservations platforms including Takeflite, Newbook and Book.

Child and Family Case Worker – Churches of Christ

Feb 2022 – January 2023

Support worker – Endeavour Foundation

2020- 2022